

Payment & Cancellation Policy

JB Wellness & Aesthetic NY

Effective Date: February 2026

Payment Policy

- Payment is due at the time of service unless prior arrangements have been made.
 - Accepted forms of payment include cash, Visa, MasterCard, American Express, and debit cards.
 - For services not covered by insurance, full payment is required at checkout.
 - Treatment packages may be offered and require either full payment or an approved payment schedule.
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Cancellation & Rescheduling Policy

- **24-Hour Notice:** We require at least 24 hours' notice to cancel or reschedule an appointment.
 - **Late Cancellations:** Appointments canceled with less than 24 hours' notice may incur a cancellation fee.
 - **No-Show Policy:** Missed appointments without prior notice may result in a no-show fee equal to 50% of the scheduled service cost.
 - **Emergencies:** We understand that emergencies occur. Please contact us as soon as possible if you are unable to attend.
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Refund Policy

- **Prepaid Services:** Refunds for prepaid services or packages are evaluated on a case-by-case basis and may include administrative fees.
 - **Completed Services:** Services that have already been performed are non-refundable.
 - **Product Returns:** Unopened, unused retail products may be returned within 14 days of purchase with a valid receipt.
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Insurance & Third-Party Billing

- Many of our services are elective and not covered by insurance.
- For services that may be eligible for reimbursement, payment is required at the time of service. We can provide documentation for you to submit to your insurance provider.

Questions?

Phone: 845-470-3736

Email: info@jwellnessny.com

Address: 20 S Main St, New York, NY 10956

This policy is subject to change. The most current version is available at jwellnessny.com.